

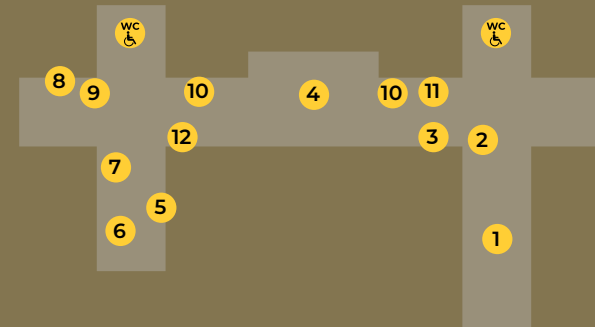


REGNUM CARYA

1. Regnum Carya Entrance
2. Carya Golf Club Entrance
3. Main Building
4. Convention Centre
5. Convention Centre Reception
6. Carya Golf Club Building
7. Şevk-et Steakhouse
8. Taylormade Performance Laboratory
9. Driving Range
10. Halfway House
11. Roof Tee
12. Walking Path Entrance
13. Walking Path
14. Pearl Pool Rooms
15. Emerald Villas
16. Crown Villa
17. Tiara Villas
18. Sapphire Villas
19. Villa Lounge
20. Electric Vehicle Charging Station
21. Helicopter Runway
22. Tennis & Basketball Courts
23. Tennis Club
24. Blue Bar
25. Le Fumee Shisha Hookah
26. Main Pool (Heated)
27. Green Bar
28. Activity Pool
29. Kids and Teenagers Club
30. Wave Pool
31. Aqua Eleven Snack Bar
32. Aqua World / Slides
33. Aquapark Kids Play Pool
34. Shaded Kids Pool
35. Football Fields
36. Amber Lagoon Villas Lounge
37. Amber Lagoon Villas
38. Amber Lagoon Suite Villas
39. Maia Peruvian Restaurant
40. Amber Spa & Wellness
41. Amber Cave Bar
42. Gusto Snack-Bar
43. Amphitheatre
44. Archery Range
45. Ubon Thai Restaurant
46. Waterfall
47. Pearl Event Area
48. Kids Adventure Park
49. Grill Do Brasil Restaurant
50. +16 Adult Pool
51. Beach Volleyball & Football, Padel Tennis
52. Entertainment Info Desk
53. Sandal Fish Restaurant
54. Baby Care Room
55. Jungle Gym
56. PAMA Beach Wear
57. Palm Beach AREA Snack
58. Ice Cream / Fruit / Gozleme Stand
59. Medical Services / Disabled WC
60. Alia Beach Club
61. Water Sports
62. Pier Pavilions
63. Pier & Harbour Bar
64. Beach Pavilions

REGNUM CARYA

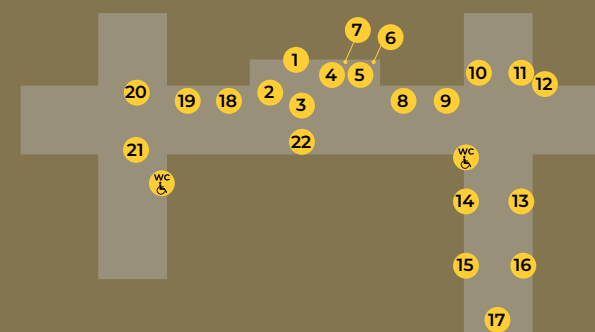
INFO & MAP



MAIN BUILDING

-1. Floor (Garden Floor)

- | | |
|---|---------------------|
| 1. Olive Main Restaurant | 7. Hairdresser |
| ☞ Designated Terrace in Olive Main Restaurant | 8. Rouge Night Club |
| 2. Photographer | 9. ATM |
| 3. Macaroon Patisserie | 10. Shops |
| 4. One Lobby Bar | 11. Market |
| 5. Score Sports Bar | 12. Nazar Bakery |
| 6. Knock Knock Game Centre & Bowling | |



Lobby Floor

- | | |
|---|--|
| 1. Entrance | 12. Zing Bar |
| 2. Reception | 13. Köz Ocakbaşı Turkish Restaurant |
| 3. Leaf Lobby Bar | 14. Tramonto Italian Restaurant |
| 4. Golf Reservation desk | 15. Kushimoto / Teppenyaki Japanese Restaurant |
| 5. Guest Relations | 16. The Seahorse Seafood Bar & Grill |
| 6. Concierge | 17. The Shamrock Irish Bar |
| 7. Transfer desk | 18. Luggage and Golf Equipment Room |
| 8. Business Center | 19. Regnum Lounge |
| 9. Beehive Fitness Club | 20. Daphne Restaurant |
| 10. Health Services | 21. Convention Centre |
| 11. Greendoor Spa & Wellness
GreenCell Beauty Centre | 22. Upper Lobby Terrace |

☞ Smoking is permitted in the outdoor terraces of the Lobby and restaurants.



Guest clarification text on the processing and protection of personal data

OB-P01-H01-R02 Rev. Tarihi:28.09.2023



regnumhotels.com

IMPORTANT. Regnum Carya Hotel reserves the right to make changes, corrections, and/or improvements to the Information, and/or to the products, programs, and/or services described in such information, at any time without prior notice.

Dear Guests, Welcome to Regnum Carya!

We have prepared this **Information Guide** for your easy access to our services which we think you may need during your stay in our hotel.

Best Regards,
Regnum Family



IMPORTANT HOTEL PHONE NUMBERS

Regnum Assist / Emergency	888
SPA Centre	8160 / 8161
Concierge	8106
Guest Relations	8305
WhatsApp	+90 555 057 07 07



GENERAL INFORMATION

- For more detailed information about our hotel, you may receive 24/7 service from "Regnum Assist".
- Our room service is available 24 hours a day (extra charges apply). The minibar in your room is refilled once a day free of charge.
- Your key cards also operate the electrical system in your room. When you enter your room, place your card in the energy control slot on the wall. Please take your key card with you when you leave your room.
- Your key cards are valid until 12.00 on the day of your checkout from the hotel, afterwards they will be automatically cancelled. When leaving the hotel, please hand over your key cards to the reception
- Please use the safe in your room to store your valuables. Do not leave your belongings unattended in public areas.
- Beach towels are available from the towel stations. We ask that you do not use the towels from your room on the beach or pool.
- The pools and the beach are in service depending on the weather conditions.
- In accordance with the Law No. 4207, smoking is prohibited in indoor areas.
- Check in is at 15.00. For early check-in or late check-out guests may wait in the Lounge located on the lobby floor. Our guests may also use the lockers, showers, dressing rooms and the library if they wish.
- Due to health and safety risks, please do not bring food from outside the hotel and do not take any food outside the food & beverage areas in the hotel.
- Families are kindly requested to supervise their children especially around the pool area, as a precaution against any accident risks.
- Pets are not allowed in our hotel.
- Hotel Management reserves the right to change and cancel the course of the operations according to weather conditions.

FOOD AND BEVERAGE

OLIVE RESTAURANT

Offers open-buffet service for guests on the lower lobby floor.

	SUMMER	WINTER
Breakfast	06.30 - 11.00	06.00- 11.00
Brunch (Sundays)	11.00 - 15.00	11.00 - 15.00
Lunch	12.30 - 15.00	12.30 - 15.00
Dinner	19.00 - 22.00	18.30 - 21.30

JUNIOR GOURMET RESTAURANT

Offers open-buffet service for our young guests in Olive Restaurant on the lower lobby floor.

	06.30- 11.00	06.00- 11.00
Breakfast		
Lunch	12.30 - 15.00	12.30 - 15.00
Dinner	19.00 - 22.00	18.30 - 21.30

SHAMROCK

In the reception lobby floor where the A La Carte restaurants is located in the corridor.

Lunch Snack Service	CLOSED	12.00 - 18.30
Night Snack Service	22.00 - 01.30	22.00 - 01.30
Late Night Snack Service	22.00 - 07.00	21.30 - 07.00

CHUCKLES KIDS CLUB RESTAURANT

Offers open-buffet service for our young guests in Chuckles Kids Club.

Lunch	12.00 - 14.00	CLOSED
Tea Time (Snack)	16.00 - 17.00	14.00 - 16.00
Dinner	18.00 - 20.00	CLOSED



À LA CARTE RESTAURANTS

For reservations and information about other chargeable restaurants, our Guest Relations will be happy to help you.

	SUMMER	WINTER
KÖZ OCAKBAŞI / Turkish Cuisine	19.00 - 23.00	18.30 - 22.00
TRAMONTO / Italian Cuisine	19.00 - 23.00	18.30 - 22.00
SEAHORSE / Fish & Seafood Dishes	19.00 - 23.00	18.30 - 22.00
KUSHIMOTO / Japanese Cuisine	19.00 - 23.00	18.30 - 22.00
TEPPANYAKÍ (Extra Charge)	19.00 - 23.00	18.30 - 22.00
ŞEVK-ET / Steak House (Extra Charge)	19.00 - 23.00	18.30 -22.00
UBON / Thai Cuisine	19.00 - 23.00	CLOSED
GRILL DO BRASIL / Bresilian Cuisine	19.00 - 23.00	CLOSED
SANDAL / Grilled Fish & Mezze	19.00 - 23.00	CLOSED
MAÏA Breakfast (Extra Charge)	08.30 - 11.30	08.30 - 11.30
MAÏA Lunch (Extra Charge)	12.00 - 17.00	12.00 - 17.00
MAÏA Dinner (Extra Charge) Peruvian Cuisine	19.00 - 23.00	18.30 - 22.00
ALIA Breakfast (Extra Charge) Mediterranean Cuisine	09.00 - 11.30	CLOSED
ALIA Lunch (Extra Charge) Mediterranean Cuisine	12.00 - 17.00	CLOSED
ALIA Dinner (Extra Charge) Mediterranean Cuisine	19.00 - 23.00	CLOSED



BARS

	SUMMER	WINTER
ONE Lobby Bar	24 HOURS	24 HOURS
SCORE Sports Bar	13.00 - 00.00	10.00 - 00.00
GREEN Bar	16.00 - 00.00	16.00 - 00.00
AMBER Cave Bar	09.00 - 19.00	CLOSED
AMBER Vitamin Bar	09.00 - 20.00	CLOSED
AMBER Villa Lounge Bar	08.00 - 24.00	08.00 - 24.00
THE SHAMROCK Irish Bar	16.00 - 00.00	16.00 - 00.00
ZING Vitamin Bar	09.00 - 20.00	09.00 -20.00
BLUE Bar	09.00 - 19.00	09.00 - 16.00
PALM Beach Club	09.00 - 03.00	09.00 - 16.00
ROUGE Night Club	CLOSED	00.00 - 02.00
GUSTO Bar	09.00 - 19.00	CLOSED
AQUA ELEVEN Bar	09.00 - 18.00	CLOSED
ADULT Pool Bar (+16)	09.00 - 19.00	CLOSED
THE HARBOUR Pier Bar	09.00 - 19.00	CLOSED
ALIA BEACH Club (Extra Charge) (Alcoholic drinks are not served to guests under the age of 18.)	09.00 -23.00	CLOSED



SNACK BARS

	SUMMER	WINTER
AQUA ELEVEN Snack Bar	12.00-16.00	CLOSED
GUSTO Snack Bar	13.00-19.00	CLOSED
BEACH FOOD COURT	10.30-17.30	CLOSED
Beach AREA Snack Bar	12.00-17.00	CLOSED
PATISSERIE & BAKERY	SUMMER	WINTER
MACARON PATISSERIE	10.00-22.00	10.00-22.00
NAZAR BAKERY	09.00-23.00	09.00-23.00



BEACH, PIER AND PAVILLIONS



At our white sandy beach, in addition to sunbeds and parasols, there is a 1800 m² pier and private Pavilions that can be rented. Please contact Guest Relations to rent a Pavilion. Drinks and snacks are served throughout the day at our beach and pier bars.



POOLS

In our hotel, in addition to the 7000 m2 Aquaworld, there are 7 outdoor pools and 2 indoor pools including a children's pool. The outdoor pools are chemically sanitized as of 20:00 during the summer season and the Main Pool is chemically sanitized as of 19:00 in the winter season, therefore we kindly request that they are not used during these hours. Pools may be temporarily closed due to adverse weather conditions and for pool hygiene and safety. The outdoor pool heating system is turned on between October 1 and June 1, depending on weather conditions.

SPA: Eco Indoor Pool (Heated), Eco Outdoor Pool (Heated)

Aquaworld: Wave Pool, Children's Play Pool, Baby Pool

Outdoor:Main Pool (Heated), Adult Pool (+16), Activity Pool
Shaded Kids Pool



ENTERTAINMENT & ACTIVITIES

Our entertainment team will be happy to provide you with information about the daily entertainment program, sports activities and evening program. You may find information about the daily entertainment programs from our Info Boards in the hotel, on Regnum TV Channel 2 under the Entertainment tab or via "Regnum Assist".



CHUCKLES KIDS CLUB

Our Chuckles Kids Club serves as a Mini Club for ages 4-7, Junior Club for ages 8-12, and Teenage Club & Bar for ages 13-17.



KNOCK KNOCK GAME CENTRE

In our Game Centre located on the lower lobby floor, besides Bowling and Billiards there are various electronic games. The services in the game room are extra charge. You may get information about the game fees from the reception at the game centre.



SPORTS

GOLF; At our hotel you may enjoy golf at Carya Golf Club, the first and only 18-hole floodlit golf course in Europe, and National Golf Club, Turkey's first 18-hole championship golf course.



WATERSPORTS; Available during the summer season at the beach. All motor driven water sports, individual and team water sports activities are extra charge. You may receive more information from the desk in the beach area.

FOOTBALL; There are 3 professional football fields (extra charge) and a grass field in the beach area.



TENNIS/BASKETBALL; 4 red clay tennis courts, 2 tennis hard court, 1 Basketball court

OUTDOOR FITNESS; During the summer period, you may enjoy a different fitness experience in the Jungle Gym area located at the beach.

SWIMMING; You may take private swimming lessons (extra charge) from our professional swimming instructors at our hotel.

BEACH VOLLEYBALL; During the summer season, you may enjoy beach volleyball in the special sand field.



WALKING PATH; You may follow the directions within the hotel to reach the 4600-meter-long walking path around the golf course. Hotel key card is required at the walkway transit points. Please contact our Guest Relations team to get information about all sports areas and to make a reservation.



GREENDOOR SPA & WELLNESS

GreenDoor Spa & Wellness offers a variety of different organic and natural SPA experiences using organic certified and ecological products. Please call the SPA reception for detailed information and reservations. The SPA is open between 09.00 and 20.00.



BEEHIVE FITNESS CLUB

Beehive is a fitness centre equipped with high-tech fitness equipment offering the opportunity to work with trainers who are experts in their field. Service is provided between 08.00 and 20.00.

Les Mills; Our guests may attend Les Mills classes held at the Fitness Centre.



DRESS CODE

We kindly request that you come to all our restaurants with appropriate attire. Guests wearing wet swimwear, beachwear, gym wear and bathrobes are not allowed in the restaurants, bars and patisseries. The dress code for our a la carte restaurants is "Smart Casual" for all guests. Male guests are not allowed to wear slippers, tank-tops, sleeveless t-shirts and gym shorts. Thank you for your understanding.



SHOPPING

The leather, photography, market, jewellery, boutique, optician beachwear shops and hairdresser are located in the lower lobby.



CHILD CARE

Child care babysitting service amenities for children over 2 years old are provided in the kids club with extra charge. To benefit from this service, please notify the Chuckles Kids Club one day in advance.



VISITOR ACCEPTANCE

Visitors will be charged according to daily use times. (The first 30 minutes in the lobby area are free of charge between 09:00-18:00). The reception must be notified of visitors in advance and visitors must have identification, passport etc. present at all times. You may get information from our Guest Relations team about the fees for daily use.



GUEST SERVICES

Regnum Carya Luxury all-inclusive concept includes all food and beverage services, Turkish bath, sauna, steam room, indoor swimming pool, vitamin bar, Les Mills fitness programs, entertainment activities within the program, beach football, basketball, tennis court and equipment, evening shows and parties, night club, internet connection, stroller, Land of Legends theme park entrance (applicable for guests staying minimum 3 nights), fComplimentary fast track service and lounge access for international direct flights are offered to guests who stay for a minimum of 4 nights.



EXTRA CHARGE GUEST SERVICES

Teppanyaki A'la Carte Restaurant (Children 0-2 years free, 2-12 years 50% discount), Şevk-et Steakhouse and Maia Restaurant, access to Alia Beach Club laundry and dry cleaning services, spa centre care products and massages, personal fitness coach, room service, use of pavilion, game room (bowling, billiards etc.) tennis lessons, floodlit tennis courts, use of professional football fields and golf courses, swimming lesson, water sports, child care, doctor, nurse and ambulance service, shops, transfer services, car / bike rental , custom made cake and flower orders, hookah service, helicopter & buggy rental service, and non-inclusive alcoholic drinks are extra charge services. You may contact our Guest Relations team for detailed information.



GUEST RELATIONS / CONCIERGE

As the Guest Relations Team, we will be at your service at the Lobby desk between 08.00 and 24.00 for your inquiries and requests.You may contact our Concierge team (**8106**) between 08.00 and 24.00 for your airport transfers, inner-city transfers, daily tours and for events and activities outside the hotel.



7/24 REGNUM ASSIST / WHATSAPP

You may send all your requests and needs 7/24 to us through our Regnum Assist call centre (**888**) and our WhatsApp number (**+90 555 057 07 07**)



DOCTOR / MEDICAL SERVICES

Our health service is located on the lobby floor and is provided by our private hospital. A doctor is on service between 09.00 - 17.00 and our paramedic is available 24 hours a day. If necessary, you may get assistance from Regnum Assist or Guest Relations, call **888** or our WhatsApp number.



EMERGENCY ASSEMBLY POINT

There are 4 emergency assembly points in our hotel. Their locations are indicated on the map. In case of emergencies, please pay attention to announcements and directions.



YOUR FEEDBACK

We value your opinions about the quality of our services. On the third day of your stay and after you check-out, you may share your feedback via the on-line survey that will be sent to your e-mail address registered with us.



INFO MAP